

National Academy of Arbitrators (NAA)
in collaboration with

the *American Arbitration Association (AAA)*

and

The *Minnesota Bureau of Mediation Services (BMS)*

ADVOCACY IN LABOR ARBITRATION

JUNE 6, 2012

9:00 AM - 5:00 PM

Hyatt Regency, Minneapolis, MN

To be conducted in advance of NAA 2012 Annual Meeting

Please join us for a full day of training on how to prepare for and present your case. The NAA, AAA and BMS have developed this program for labor and management advocates who are committed to persuasively presenting their cases in a cost-effective manner.

Starting at 9:00 AM, we spend the morning working through a new training video featuring the arbitration of a nurse's suspension for refusing to move a patient. We'll stop the action and work on the case. This hands-on exercise will demonstrate how thorough and detailed preparation impacts what happens at the hearing, and how to put forth your theory of the case with clarity.

After a casual lunch, included, we focus on some of the hot issues arising in workplaces today.

Then, at 2:00 PM, we'll join with those attending the Minnesota Bureau of Mediation Services arbitrator training program for two additional sessions:

“Ask the Arbitrators” - a panel of experienced arbitrators will answer your questions - especially those you have always wanted to ask but never had the right forum!

“Discharge Awards: Does Conventional Wisdom in Labor Arbitration Have it Right?” - a presentation of the fascinating research being undertaken by Mario Bognanno, Laura Cooper and Steve Befort. The paper tests the reliability of several truisms from conventional wisdom. For example, it addresses the practical role played by Daugherty's 7-Tests in determining "just cause"; whether the discharged employee's on-the-job tenure affects award outcomes; and whether arbitrators enforce the terms of a "last chance agreement" or the "just cause" provision in the collective bargaining agreement.

4:00 PM to 5:00 PM - We conclude with a social hour and complementary refreshments.

Please visit our website (www.naarb.org) for the 2012 Annual Meeting description, to register online for the Advocacy Training Program and the 2012 Annual Meeting, and to watch for updates. CLE credit is being sought.

National Academy of Arbitrators
 2012 Annual Meeting
 Hyatt Regency Minneapolis
 Minneapolis, MN
 June 6 - 9, 2012

GUEST REGISTRATION FORM

Please print/type names exactly as you want them to appear on name badges.

Name: _____
 Company: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Tel: _____ Fax: _____
 E-Mail: _____

Spouse/Companion/Partner Name (If Attending): _____

- **Advocacy Training Program Only:**
 Complete Section I, Section II, and Section V
- **Annual Meeting Only:**
 Complete Section I, Section III, Section IV (If Applicable), and Section V
- **Advocacy Training and Annual Meeting Combo:**
 Complete Section I, Section II, Section III, Section IV (If Applicable) and Section V

SECTION I: REGISTRATION FEES

Registration Fees Paid and Postmarked March 1 – April 30, 2012:

Advocacy Training Program Only	\$189
Annual Meeting Only	\$650
Advocacy Training & Annual Meeting Combo	\$799

Registration Fees Paid or Postmarked after April 30, 2012:

Advocacy Training Program Only	\$229
Annual Meeting Only	\$725
Advocacy Training & Annual Meeting Combo	\$899

Group Discounts

If four (4) or more are registering from your organization please deduct:

Advocacy Training Program Only	-\$10
Annual Meeting Only	-\$30
Advocacy Training & Annual Meeting Combo	-\$50

To **qualify** for this discount we need the names of the other three registrants from your organization: _____

SECTION II: Advocacy Training Program

I plan to attend:

Advocacy Training Program (6/6/12) Yes
 9:00 am – 5:00 pm

SECTION III: 2012 ANNUAL MEETING

Your registration includes: NAA programs; reading materials; coffee breaks; and **non-transferable tickets for the meals you check below:**

I plan to attend:

- Wednesday Wine and Cheese Reception (6/6/12) Yes
- Thursday Presidential Luncheon (6/7/12) Yes
- Friday Distinguished Speaker Luncheon (6/8/12) Yes
- Friday Dinner (6/8/12) Yes

ANNUAL MEETING CONCURRENT SESSIONS

Thursday, June 7, 2012: 2:15 pm - 3:30 pm

Please check **ONE** box to indicate your choice:

- Mental Health in Arbitration
- The Anti-Social Network: Facebook, Smart Phones and Other Social Media in the Workplace
- Mediating During Arbitration? Yes, No, and Maybe

ANNUAL MEETING CONCURRENT SESSIONS

Thursday, June 7, 2012: 3:45 pm - 5:00 pm

Please check **ONE** box to indicate your choice:

- Mental Health in Arbitration
- The Anti-Social Network: Facebook, Smart Phones and Other Social Media in the Workplace
- Invited Papers Session

Registrant's Name: _____

ANNUAL MEETING CONCURRENT SESSIONS

Friday, June 8, 2012: 2:15 pm – 3:30 pm

Please check **ONE** box to indicate your choice:

- Crossing the Line: Ethics and Empathy
- Restricting Personal Electronic Devices in the Railroad Industry
- Evidentiary and Procedural Challenges at the Arbitration Hearing

ANNUAL MEETING CONCURRENT SESSIONS

Friday, June 8, 2012: 3:45 pm – 5:00 pm

Please check **ONE** box to indicate your choice:

- Postal Industry
- Use of Patient Information at Arbitration in the Health Care Industry
- Impact of International Mergers and Alliances on Arbitration in the Airline Industry
- Walking Labor History Tour of Minneapolis (*Please Note: This Session/Tour starts at 3:30 pm and ends at 5:30 pm.*)

ANNUAL MEETING CONCURRENT SESSIONS

Saturday, June 9, 2012: 3:15 pm – 4:30 pm

Please check **ONE** box to indicate your choice:

- Designating Agency Forum
- Interplay on Arbitration and Human Rights Tribunals in Canada

SECTION IV: S/C/P INFORMATION
ADDITIONAL TRANSFERABLE MEAL TICKET(S) FOR
SPOUSE/COMPANION/PARTNER:

- Wednesday Wine and Cheese Reception _____ @ \$ 39.00 each
- Thursday Presidential Luncheon _____ @ \$ 59.00 each
- Friday Distinguished Speaker Luncheon _____ @ \$ 59.00 each
- Friday Dinner _____ @ \$ 99.00 each

SECTION V: PAYMENT INFORMATION

Section I Total (*Registration Fee*): \$ _____

Section IV Total (*Additional Tickets - If applicable*): \$ _____

Voluntary Contribution to the NAA Research and Education Foundation \$ _____

Grand Total: \$ _____

The Academy will apply for MCLE credit for the NAA 2012 Annual Meeting. Please provide your:

Bar Numbers(s)

State(s)

NOTE: ALL AMOUNTS ARE IN U.S. DOLLARS

Form of Payment: Check Visa* MasterCard* Discover*

Name on Card: _____

Card Number: _____

Expires: _____

Billing Address: _____

Authorized Signature: _____

*The NAA accepts Visa, MasterCard and Discover **ONLY**.

NAA Operations Center
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Cortland, NY 13045
Tel: (607)756-8363
Fax: (888)317-1729
E-Mail: naa@naarb.org

Please mail completed registration form with payment to the above address. If paying by Visa, MasterCard or Discover, your completed registration form may be faxed to: (888) 317-1729. Registrations will not be processed unless accompanied by payment.

PARTICIPANT LIST: Only those registrants whose full registration fees have been received at the NAA Operations Center by April 30, 2012, will appear in the Participant List. No supplemental lists will be prepared.

REFUNDS: Only those cancellations received at the NAA Operations Center by mail, e-mail, telephone, or fax on or before April 30, 2012, will be entitled to refunds of the conference registration fee (subject to \$100 processing charge) and additional meal tickets.