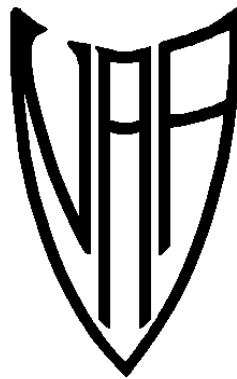


National Academy of Arbitrators

2012 Annual Meeting

June 6 - 9, 2012

Minneapolis, MN



**Outside In: How the External
Environment is Shaping Arbitration**

**Hyatt Regency Minneapolis
1300 Nicollet Mall
Minneapolis, MN 55403**

Program as of April 9, 2012

THE HOTEL

The Hyatt Regency Minneapolis is located at 1300 Nicollet Mall, Minneapolis, MN 55403. The Academy’s block of guest rooms at a special conference rate of **\$169** for a standard single/double room **is limited**; rooms in our block will be **available until April 16, 2012, or until our block is sold out, whichever occurs first**. Attendees will be eligible for the conference rate of \$169 for a standard single/double room **only as long as rooms in the Academy’s room block remain available**. Room reservations may be made by calling the Hyatt Regency Minneapolis at 612-370-1234. **Please make certain that your reservation is assigned to the National Academy of Arbitrators’ room block**. Contact the hotel directly for information on suites. Each room reservation must be guaranteed by a first night’s deposit either by check or a credit card acceptable to the Hyatt Regency Minneapolis.

MEETING REGISTRATION

Each registration includes one non-transferable registrant ticket for the following events: Wednesday Wine and Cheese Reception, Thursday Luncheon, Friday Luncheon, and Friday Dinner. Tickets are available at an additional cost for spouse/companions/partners to attend all ticketed events. Spouse/Companions/Partners tickets are transferable. Tickets will be collected for all meal events.

Please return the enclosed registration form or register on the NAA Website, www.naarb.org at your earliest convenience.

REGISTRATION FEE SCHEDULE:

Registration Fees Paid and Postmarked March 1 – April 30, 2012:

Advocacy Training Program Only	\$189
Annual Meeting Only	\$650
Advocacy Training & Annual Meeting Combo	\$799

Registration Fees Paid or Postmarked after April 30, 2012:

Advocacy Training Program Only	\$229
Annual Meeting Only	\$725
Advocacy Training & Annual Meeting Combo	\$899

Payment must accompany registration. Only those registrants whose full registration fees have been received at the NAA Operations Center by April 30, 2012 will appear on the Participant List. No supplemental lists will be prepared.

Only cancellations received by April 30, 2012 will be guaranteed a refund of the meeting fees and/or an abatement of unpaid costs, minus a \$100 processing fee. Registrants who fail to attend will receive post-meeting invoices for their outstanding balances. Please Note: The Academy accepts MasterCard, Visa and Discover only – and all fees are payable in U.S. Funds.

Tuesday, June 5, 2012

1:00 p.m. – 5:00 p.m.NAA Registration Desk

1:30 p.m. – 5:00 p.m.Board of Governors

1:30 p.m. – 5:00 p.m.Membership Committee

Wednesday, June 6, 2012

8:00 a.m. – 5:00 p.m.NAA Registration Desk

8:00 a.m. – 5:00 p.m.Board of Governors

8:00 a.m. – 5:00 p.m.Membership Committee

8:00 a.m. – 5:00 p.m. CPRG

8:00 a.m. – 12:00 p.m.New Member Orientation

12:00 p.m. – 1:30 p.m. New Member Luncheon
(Invitation Only)

9:00 a.m. – 5:00 p.m. Advocacy Skills
(Additional Fee)

5:30 p.m. – 6:30 p.m. Wine & Cheese Reception

Thursday, June 7, 2012

7:00 a.m. – 8:00 a.m..... Committee Meetings TBD

8:00 a.m. – 5:00 p.m..... NAA Registration Desk

8:30 a.m. – 9:00 a.m..... Welcome and Introductory Remarks

Roberta Golick NAA President <i>Sudbury, MA</i>	Linda S. Byars Chair Host Committee <i>Atlanta, GA</i>	Allen Ponak Chair Program Committee <i>Calgary, AB</i>
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9:00 a.m. – 10:15 a.m..... Plenary

**PUBLIC SECTOR COLLECTIVE BARGAINING
IN THE NEW WORLD**

Moderator:

Stephen F. Befort, NAA
Minneapolis, MN

Panelists:

Jim Palmer Executive Director Wisconsin Professional Police Ass'n	Josh Tilsen Commissioner Minnesota Bureau of Mediation Services
Joseph Slater College of Law University of Toledo	Steve Weld Weld Riley Prens & Ricci <i>Eau Claire, WI</i>

10:15 a.m. – 10:45 a.m..... Transition Break

10:45 a.m. – 12:00 p.m.Plenary

DEBATING CONTROVERSIAL ISSUES

Moderator:

Fredric R. Dichter, NAA
Milwaukee, WI

Panelists:

Gary Bailey Fraternal Order of Police <i>Illinois</i>	Andrew C.L. Sims, NAA <i>Edmonton, AB</i>
Mario F. Bognanno, NAA <i>Tucson, AZ</i>	Carolyn Trevis, Negotiator State of Minnesota

Thursday, June 7, 2012 (Continued)

12:15 p.m. – 2:00 p.m. Presidential Luncheon

Presidential Address:

Roberta Golick, NAA President
Sudbury, MA

2:15 p.m. – 3:30 p.m. Concurrent Session

MENTAL HEALTH IN ARBITRATION

Moderator:

Lisa Salkovitz Kohn, NAA
Chicago, IL

Panelists:

Donald S. McPherson, NAA
Indiana, PA

Jeanne M. Vonhof, NAA
Chicago, IL

Dr. Perry Sirota
Calgary, AB

2:15 p.m. – 3:30 p.m. Concurrent Session

**THE ANTI-SOCIAL NETWORK: FACEBOOK, SMART
PHONES AND OTHER SOCIAL MEDIA
IN THE WORKPLACE**

Moderator:

Daniel J. Nielsen, NAA
Lake Bluff, IL

Panelists:

Jennifer Dunn
Franczek Radelet
Chicago, IL

Tim Hawks
Hawks Quindel
Milwaukee, WI

Martin H. Malin, NAA
Chicago, IL

Thursday, June 7, 2012 (Continued)

2:15 p.m. – 3:30 p.m. Concurrent Session

**MEDIATION DURING ARBITRATION?
YES, NO, AND MAYBE**

Moderator:

Susan L. Stewart, NAA
Toronto, ON

Panelists:

Janice K. Frankman, NAA
St. Paul, MN

John E. Sands, NAA
Roseland, NJ

William Houlihan
Arbitrator
Madison, WI

3:30 p.m. – 3:45 p.m. Transition Break

3:45 p.m. – 5:00 p.m. Concurrent Session

MENTAL HEALTH IN ARBITRATION

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Lisa Salkovitz Kohn, NAA
Chicago, IL

Panelists:

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Calgary, AB

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Chicago, IL

Tim Hawks
Hawks Quindel
Milwaukee, WI

Martin H. Malin, NAA
Chicago, IL

Thursday, June 7, 2012 (Continued)

3:45 p.m. – 5:00 p.m. Concurrent Session

INVITED PAPERS SESSION

Moderator:

Robert Gary Bailey, NAA
Columbia, MO

Arbitrator as Consensus Builder: Opportunities and Challenges in a Changing Labor Relations Environment

Authors:

Nancy E. Peace, NAA
Newburyport, MA

Mary Ellen Shea
Amherst, MA

Implicit Bias in Arbitration

Author:

Dr. Eugene Borgida
University of Minnesota

Labor Arbitration and HIPAA

Author:

Briar A. Andresen
Fredrikson & Byron, P.A.
Minneapolis, MN

5:00 p.m. – 6:00 p.m. Committee Meetings TBD

Friday, June 8, 2012

8:00 a.m. – 5:00 p.m. NAA Registration Desk

7:30 a.m. – 8:30 a.m. Committee Meetings TBD

9:00 a.m. – 10:15 a.m. Plenary

**EMPLOYMENT ARBITRATION: THE VOICE
OF EXPERIENCE**

Moderator:

Hoyt N. Wheeler, NAA
West Columbia, SC

Panelists:

Prof. Alexander Colvin
Cornell University

Theodore J. St. Antoine, NAA
Ann Arbor, MI

James H. Kaster
Nichols Kaster, PLLP
Minneapolis, MN

Paul Yechout
United Health Group
Minneapolis, MN

10:15 a.m. – 10:45 a.m. Transition Break

Friday, June 8, 2012 (Continued)

10:45 a.m. – 12:00 p.m.Plenary

**WHAT'S UP DOC? MEDICAL CONUNDRUMS
IN ARBITRATION**

Moderator:

Robert B. Moberly, NAA
Fayetteville, AR

Panelists:

George R. Fleischli, NAA
Madison, WI

Karen Schanfield
Fredrikson & Byron
Minneapolis, MN

Paula Knopf, NAA
Toronto, ON

Thomas Traschel
Felhaber Larson Fenlon
& Vogt
Minneapolis, MN

Homer C. La Rue, NAA
Columbia, MD

Nancy Walker
Walker Law Offices
Philadelphia, PA

Bill O'Brien
Miller O'Brien Cummins
Minneapolis, MN

12:15 p.m. – 2:00 p.m.Distinguished Speaker Luncheon

Russ Feingold
Former U.S. Senator from Wisconsin (D)

2:15 p.m. – 3:30 p.m. Concurrent Session

CROSSING THE LINE: ETHICS AND EMPATHY

Moderator:

Janice K. Frankman, NAA
St. Paul, MN

Panelists:

Sarah Lewerenz
AFSCME
Duluth, MN

Marko Mrkonich
Littler Mendelson
Minneapolis, MN

Sherwood Malamud, NAA
Madison, WI

Christine Ver Ploeg, NAA
St. Paul, MN

Friday, June 8, 2012 (Continued)

2:15 p.m. – 3:30 p.m. Concurrent Session

**RESTRICTING PERSONAL ELECTRONIC DEVICES IN
THE RAILROAD INDUSTRY**

(Dedicated to the Memory of Herb Marx)

Moderator:

Elizabeth C. Wesman, NAA
Camas, WA

Panelists:

Michael Long
Federal Railroad Administration

M. David Vaughn, NAA
Clarksville, MD

2:15 p.m. – 3:30 p.m. Concurrent Session

**KEEPING IT MOVING - EVIDENCE AND
PROCEDURE RULINGS**

Moderator:

Mei L. Bickner, NAA
Newport Beach, CA

Panelists:

Joan G. Dolan, NAA
Brookline, MA

Daniel J. Nielsen, NAA
Lake Bluff, IL

Andria S. Knapp, NAA
San Francisco, CA

Alan A. Symonette, NAA
Philadelphia, PA

3:30 p.m. – 3:45 p.m. Transition Break

3:30 p.m. – 5:30 p.m. Concurrent Session

WALKING LABOR HISTORY TOUR OF MINNEAPOLIS

Linda S. Byars, NAA
Atlanta, GA

Tour Guides:

Prof. Peter Rachleff
Macalester College
St. Paul, MN

David Riehle
United Transportation Union
(Retired)
Minneapolis, MN

Friday, June 8, 2012 (Continued)

3:45 p.m. – 5:00 p.m. Concurrent Session

POSTAL INDUSTRY SESSION

Moderator:

Joseph F. Gentile, NAA
Thousand Oaks, CA

Panelists:

Joey Johnson
Director of Labor Relations
NRLCA
Alexandria, VA

Manuel Peralta, Jr.
NALC, AFL-CIO
Washington, DC

I.B. Helburn, NAA
Austin, TX

Kevin A. Rachel
Manager, Collective
Bargaining & Arbitration
USPS
Washington, DC

Mike Morris
Director of Labor Relations
APWU
Washington, DC

3:45 p.m. – 5:00 p.m. Concurrent Session

**USE OF PATIENT INFORMATION IN ARBITRATION OF
HEALTH CARE EMPLOYEE DISCIPLINE:
SUBSTANTIVE AND PROCEDURAL ISSUES**

Moderator:

Laura J. Cooper, NAA
Minneapolis, MN

Panelists:

Brendan Cummins
Miller O'Brien Cummins
Minneapolis, MN

Barbara Zausner, NAA
Mt. Tremper, NY

Timothy Kohls
Allina Hospitals & Clinics
Minneapolis, MN

Friday, June 8, 2012 (Continued)

3:45 p.m. – 5:00 p.m. Concurrent Session

**IMPACT OF INTERNATIONAL MERGERS AND
ALLIANCES ON LABOR RELATIONS IN THE
AIRLINE INDUSTRY**

Moderator:

Joshua Javits, NAA
Washington, DC

Panelists:

Robert A. Brodine
Northwest Airlines (Retired)
Minneapolis, MN

Seth Rosen
Int'l Pilot Services Corp.,
a subsidiary of ALPA
Washington, DC

Greg Davidowitch
AFA
New York, NY

Gil Vernon, NAA
Hudson, WI

5:00 p.m. - 6:00 p.m. Committee Meetings TBD

6:30 p.m. - 7:30 p.m. Reception

7:30 p.m. - 10:30 p.m. Dinner

Saturday, June 9, 2012

7:30 a.m. – 8:30 a.m. Committee Meetings TBA

8:00 a.m. – 4:00 p.m. Registration Desk

8:30 a.m. – 9:00 a.m. Member Recognitions
New Members and 25 & 50 Year Members

9:00 a.m. – 12:00 p.m. NAA Annual Business Meeting
(NAA Members Only)

Saturday, June 9, 2012 (Continued)

9:00 a.m. – 12:00 p.m. Guest Session

CHALLENGES IN ARBITRATION
(Alternative Session during NAA Business Meeting)

Moderator:

Elliott H. Goldstein, NAA
Chicago, IL

Panelists:

Norman Brand, NAA
San Francisco, CA

Martin H. Malin, NAA
Chicago, IL

Amedeo Greco, NAA
Madison, WI

12:00 p.m. – 1:30 p.m. Lunch on Your Own

1:30 p.m. – 2:45 p.m. Plenary

FIRESIDE CHAT WITH RICHARD I. BLOCH

Interviewer:

George Nicolau, NAA
New York, NY

2:45 p.m. – 3:15 p.m. Transition Break

3:15 p.m. – 4:30 p.m. Concurrent Session

DESIGNATING AGENCY FORUM

Moderator:

Joan Parker, NAA
Haverford, PA

Panelists:

Christine Newhall
AAA

Roland Watkins
NMB

Vella Traynham
FMCS

Saturday, June 9, 2012 (Continued)

3:15 p.m. – 4:30 p.m. Concurrent Session

**INTERPLAY OF ARBITRATION AND HUMAN RIGHTS
TRIBUNALS IN CANADA**

Moderator:

Kenneth Paul Swan, NAA
Toronto, ON

Panelists:

Owen Gray
Arbitrator
Toronto, ON

David Starkman, NAA
Maberly, ON

James C. Oakley, NAA
St. John's, NL

Sunday, June 10, 2012

8:30 a.m. – 11:30 a.m. Board of Governors

Plan to Attend

2012 Fall Education Conference

October 12 – 14, 2012
Francis Marion Hotel
Charleston, SC

2013 Annual Meeting

June 5 – 8, 2013
Fairmont Hotel Vancouver
Vancouver, BC

2013 Fall Education Conference

October 18 – 20, 2013
Hilton St. Louis at the Ballpark
St. Louis, MO

**COMMITTEE ON PROGRAM
2012 ANNUAL MEETING**

Allen Ponak, Chair

Robert Gary Bailey	Joshua Javits
Stephen F. Befort	Lisa Salkovitz Kohn
Mei L. Bickner	Robert B. Moberly
Laura J. Cooper	Daniel J. Nielsen
Fredric R. Dichter	James C. Oakley
Janice K. Frankman	Joan Parker
Joseph F. Gentile	Susan L. Stewart
Elliott H. Goldstein	Elizabeth C. Wesman
I.B. Helburn	Hoyt N. Wheeler

Margaret R. Brogan (*Ex Officio*)
Barry Winograd (*Ex Officio*)

**2012 ANNUAL MEETING
ADVISORY COMMITTEE**

Greg Corwin - *St. Louis Park, MN*
Brendan Cummins - *Minneapolis, MN*
Paul Iversen - *Iowa City, IA*
Frank Madden - *Plymouth, MN*
Corliss Olson - *Madison, WI*
Jim Palmer - *Madison, WI*
Karen Schanfield - *Minneapolis, MN*
Josh Tilsen - *St. Paul, MN*
Steve Weld - *Eau Claire, WI*

**2012 HOST COMMITTEE
ANNUAL MEETING**

Linda S. Byars, Chair

Stephen F. Befort	Edward Harrick
Jules Bloch	Jeffrey W. Jacobs
Fredric R. Dichter	James A. Lundberg
Kathryn Durham	Christine D. Ver Ploeg
Janice K. Frankman	

Fredric R. Horowitz (*Ex Officio*)
David A. Petersen (*Ex Officio*)

**ADVOCACY CONTINUING
EDUCATION SUB-COMMITTEE**

Elizabeth Neumeier, Chair

Fredric R. Dichter	Sharon K. Imes
Sharon Henderson Ellis	Harold D. Smith
Richard D. Fincher	Marc Winters
Janice K. Frankman	

Elizabeth C. Wesman, (*Ex Officio*)

50 Year Member

George P. Shultz
Arnold M. Zack

25 Year Members

Sara Adler
Barry J. Baroni
Paul Barron
Mei L. Bickner
Charles B. Craver
J. Larry Foy
Charles H. Frost
Joseph P. Girolamo
Marshall L. Gratz
Marc Gravel
Sharon K. Imes
Ira F. Jaffe
Andria S. Knapp
Alan R. Krebs
Sherwood Malamud
Allan S. McCausland
James R. McDonnell
Stanley H. Michelstetter, II
James P. O'Grady
Kenneth A. Perea
John F. Sass
Martin F. Scheinman
Ronald F. Talarico
David S. Tanzman
Thomas L. Watkins
Carol Wittenberg
Benjamin Wolkinson
Garry J. Wooters

